



October 2, 2024

## BD IV Fluids Supply Update

Dear Valued BD Customer,

BD is committed to maintaining security of supply to support continuity of care. In response to the impact of Hurricane Helene, we want to provide an update about our commitment to supplying IV Fluids.

### Context

Hurricane Helene caused major damage to the southeastern United States, including heavy damage to parts of the Carolinas. BD, through a partnership with Fresenius Kabi, provides IV Fluids to its customers that are manufactured in both Wilson, NC and Ogden, UT. BD reports that its access to supply from the Wilson facility has not been interrupted as a result of the hurricane.

### BD Response

BD is committed to ensuring supply continuity for our customers during this time. Consequently, all BD IV Fluid SKUs are now on allocation. We are closely monitoring all incoming orders to meet our supply commitments. Order allocation will be managed in the following sequence:

1. Current customers with active forecast
2. Ad hoc order increase on current customer demand
3. Ad hoc orders

BD has also engaged our distribution partners, including Owens & Minor as well as Medline and others, asking that IV Fluids be put on allocation to further ensure supply continuity to our customers. We will continue to assess our ability to service ad hoc orders; as a result, any ad hoc order being placed with BD will be put on hold. If we determine we are able to fulfill ad hoc orders, this will be communicated through our supply chain.

### For Further Information

**For general inquiries or information regarding product availability,** please contact your local BD sales associate or BD Customer Care at 1-844-823-5433 or email [Fluids\\_Orders@nacustomersupport.bd.com](mailto:Fluids_Orders@nacustomersupport.bd.com). You can also visit <http://www.bd.com/en-us/support> for support options.

Kind regards,

A handwritten signature in black ink that reads "Tim Barrett".

Tim Barrett

Senior Manager, BD IV Fluids  
Infusion Preparation & Delivery